

E-mail Security Evaluation and Configuration Service

Scope of Services

The scope of this document assumes that remote access is available and will be provided to all systems that require modification. If remote access is not possible, then travel expenses must be included.

The total estimated cost for the Security Evaluation and Configuration Service is \$200 per server. In rare instances significantly more work is required than a simple evaluation and configuration. If significant complications are encountered, Connexan will inform the client, and a determination of how to proceed will have to be made.

Microsoft Exchange

- 1) Evaluate current installation of Microsoft Exchange.
 - a) Apply Microsoft Best Practices to Exchange Server Configuration.
 - i) Apply industry Best Practices to Mail sending and Mail relays on server.
 - b) Update all code, including patches, fix packs, service packs, etc. for Exchange.¹

Windows Server

- 1) Evaluate current installation of Microsoft Windows Server.
 - a) Apply Microsoft Best Practices to Windows Server Configuration.
 - b) Update all code, including patches, fix packs, service packs, etc. for Windows Server.

Microsoft Outlook

- 1) Some security configuration updates and/or modifications to Microsoft Exchange or Windows Server may require changes to the Microsoft Outlook Client.
 - a) These changes will need to be priced and scoped based on the total number of Outlook clients and users and the changes required.
 - b) Update all Outlook clients for security, connectivity, and compatibility with any security enhancements made to Exchange Server.

Connexan offers an Exchange Server Maintenance program for \$50/Month/Server that covers routine checkup of the Server-based components listed above (Microsoft Exchange and Windows Server) provided that remote access is available. The Server Maintenance Program is only available after initial Security Evaluation and Configuration Service has been performed

¹ All code updates are tested prior to application in our labs to ensure the highest level of confidence of compatibility between code levels of the operating system, Windows Server, and the application, Microsoft Exchange.